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ABSTRACT

This paper aims to discuss some aspects of the multicultural environment and how different people can work together for the same purpose in the aviation field. I was inspired to do this project because I consider that different people with different cultural backgrounds, languages, and environments, can leave everything behind and start to work, creating amazing things for the good of everyone. I am going to present how the need for communication appeared in aviation, some standards and rules, verbal and nonverbal communications and cases with real applicability. This article aims at showing that everything which implies humans represents hard work and this is why everyone needs to know their job, this aspect being possible only by communicating and understanding the future mission. In the aviation domain there are a lot of rules, written with "blood", so it is our duty to not repeat the errors and improve the weaknesses.

Keywords: communication, aviation, military, civil, nonverbal.

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Introduction

rom the earliest days, the human species has been fascinated by the aspiration to soar high in the sky like birds or to dive into the depths of the planet's oceans like fish, and is constantly looking for ways to fulfill these dreams. This fact is seen a lot of times throughout history and confirmed by events. It is unanimously accepted that the first attempt and manifestation to break through the gate of heaven dates back to the Chinese empire and the appearance of kites, in the 5th century BC. The next relevant event was the perspective of aviation shown by Leonardo Da Vinci in the 15th century. He had design ideas, but without a well-founded basis. The next step was the first flight with a hot air balloon on November 21, 1783, but this was not sufficient to kickstart the aviation industry. Modern aviation, as we know it nowadays, had its start with the first considered flight, the one of the Wright Brothers, dated December 17, 1903 (Spartan, n.d.). In the early age of modern aviation, the sky was considered to have no limits and the probability of meeting another aircraft in the air was very reduced. In that period there was a rudimentary communication system between aircraft and ground personnel, by using visual signs, colored paddles, signal flares, and hand gestures. Unfortunately, these systems were not efficient in communications between pilots, so after a while wireless telegraphy appeared. These systems, which conveyed communication in Morse code, emerged together with aviation development. Initially, ground-to-air contact was established in this way and later air-to-ground communication became possible. The efficiency of flights was increased and the problems regarding safety were decreased thanks to the appearance of portable radios inside the aircraft. The complex technology represents the foundation of modern aircraft technology. Some of the new technologies are GPS, Internet, advanced radio and video capabilities. English is the official language of aviation, as stipulated by the International Civil Aviation Organization (ICAO). Pilots must take English proficiency examinations to ensure a high level of skills on communication across language difficulties (Aviation eLearning, n.d.). After a lot of work from visible signals to cutting-edge technology, aeronautical communication has come a long way, considerably contributing to the safety and success of aviation journeys.

Civil Aviation

he Second World War served as a strong impetus for aircraft technology advancement. Even if nations did not communicate to each other in part, every one of them was in a constant race for supremacy on all domains. Aviation started to gain more and more terrain in this race, because people realized that every operation like reconnaissance, medical evacuation, assault, and deep strike would be problematic without air supremacy. Realizing the importance of this factor, aviation developed (Rosen Aviation, 2023).

Although a huge network of freight and passenger flights was established during that time, numerous political and technological roadblocks continued to impede the development of these modes of transportation and the air routes toward new civilian uses. Every big nation had its part in the research and development of the aviation domain. Some technological advancements were represented by improved airframes, using aluminum and other lightweight durable materials, these becoming the new standard. Navigation and communication systems became more important and efficient, having towers with radar technology and radio communication, which were vital for managing increased air traffic. Infrastructure developed, because WWII necessitated the construction of numerous airfields and the expansion of existing ones, so some of them were modified for civil use. After the war, companies like Boeing, Douglas and Lockheed Martin moved on from military to civil production (Smithsonian, n.d.).

After the conflicting situation ended, it was clear that civil aviation became a huge industry which needed some standards and procedures known and respected by a big number of countries to ensure everyone's safety. The Convention on International Civil Aviation, drafted in 1944 by 54 nations, was established to promote cooperation. This convention, also referred to as the Chicago Convention today, served as the foundation for the development of the policies and guidelines required for international air navigation during times of peace. Air services should be formed "on the basis of equality of opportunity and operated soundly and economically," according to the Agreement's primary goal, which was to promote international civil aviation "... in a safe and orderly manner" (Chicago Convention, 1944). The Chicago Convention was successful in setting the hope up for creating the International Civil Aviation Organization (ICAO) to reality. The ICAO was meant to coordinate and facilitate the close international collaboration that the recently formed global air transportation system requires.

The primary goal of ICAO, which has not changed over time, was to assist states in reaching the utmost degree of uniformity possible in rules, standards, up the Convention.

ecause aviation is a specialized, technologically procedures and organization. The number of the driven field that encompasses a wide variety Convention's annexes has increased from the moment of of activities, the language codes related to foundation and until the present. As of right now, they the many professional sectors are collectively contain over 12,000 international standards and best referred to as Aviation English or English for Aviation. practices (SARPs), all of which have been approved by Every employee in the aviation domain can benefit consensus of the 193 Member States that currently make from learning more English because their daily tasks are based on the use of English and linguistic codes. The air One of the most important decisions made by specialists' use for safety and coherence some innovative ICAO was the one regarding the communication factor combinations of technology, automation, and language, between nations. Because even if they were working such as DATALINK, a computerized communication for the good progress of this industry, for safety reasons system that transmits menu-based communication options they had to decide about linguistic standards. The between the aircraft and the control tower computer first aspect was the language of use, and they decided (ICAO Doc 4444-ATM/501 Amendment No. 1, 2007). In English as the universal language for international the near future, these technological systems will be able aviation communication. Other aspects to consider were to distinguish both voice and communication nuances pronunciation (clear and understandable), structure and will be used in simulated or real-world scenarios. In (clarity and focus on the correct use of tenses), vocabulary the majority of our minds, there is a correlation between (unambiguous, aviation specific terminology and general specialized language codes and images of pilots in their vocabulary), fluency (coherent, without hesitation, speed cockpits communicating with air traffic controllers while around 100 words/min), comprehension (understanding using a set of uniform protocols to preserve airspace spoken English in both routine and non-routine contexts) order. In aviation there is a wide array of codes, because, and interaction (abilities of initiating, sustaining and just like in other jobs, a set of capabilities are required, concluding conversation) (ICAO Doc 9835 AN/453, such as physical talents, emotions, and intricate technical 2004). knowledge.

Military Aviation

t was not by chance that the linguistic standards The Chicago Convention of 1944 selected imposed on pilots in civil aircraft and military aviation the motto of pilots, "Aviate. Navigate. were examined first and foremost, respectively. The Communicate.", which reflects the flying concept of aviation itself was first connected with activity in every situation especially in military aviation at the turn of the 20th century, and then emergency ones. The pilot must have the control of the with civil aviation. However, when it comes to the language aircraft and the ability to fix it if needed, to know their competence requirements for military pilots, things are position and where they are going to and to be able to not all that different. The objective of pilots' professional communicate with other pilots or air traffic controllers. training and their work setting depends on the area of According to the Second Edition of ICAO Doc 9835 work in which each of them will perform. The civilian AN/453, 2004, radio stations or other cutting-edge facepilots' primary duty is to fly passengers or move cargo, to-face or nonverbal technologies serve as the channel or whereas the military pilots' main duty is to fly military means of transmission for messages exchanged between aircraft that have different technologies and equipment, pilots and traffic controllers, as well as between pilots and and first and foremost, to defend the skies of their nation. other pilots/interlocutors, using a communication code Advanced language proficiency in a foreign language, as unique to the aeronautical environment. Mostly formal well as understanding of the specialized languages used, is in nature, the communication can take several forms: mandatory for using all the resources available, including written, verbal, paraverbal (e.g., voice modulation, the technology aboard. When an expert completes his/her speech rate, pronunciation, pauses, hesitations, etc.), and education entirely in his/her native language, he/she will nonverbal (body language/signaling). Pilots use a specific, have a knowledge disadvantage compared to someone who has strong language proficiency in a language that is widely restricted code when interacting with personnel from the spoken around the world. same sphere of expertise. Both native and non-native

Aviation English

Clarification

NO. 7/2024 15

English speakers must use the same code and language in order to properly communicate the message with the recipient. Both parties should be able to decode and understand the message. When carrying a conversation, both the pilots and the radio station personnel must respect the communication guidelines and acknowledge and accept the others' cultural variations, just like their cultural baggage should be respected by the other party (The Air Pilot's Manual Vol. 7, 2013).

Verbal and Nonverbal Communication

t might be argued that during communication, the pilot not only conveys information to the other party, but can also indicate something about himself by sharing essential details regarding his background and experience. The pilot can show his knowledge in this domain even just by the messages he sends. He can "talk" about the theoretical knowledge of the aircraft, its operating principles, maneuvers, aerodrome organization, execution phases of the direction, type of mission, weather conditions, etc.

Because in this industry a limited code is used, which is understood only by persons in this domain, its particularity regarding the language must be understood and used in context of common English. This kind of language code is composed of the following language elements:

■ phonetics (the sounds of calls);

■ vocabulary (the words and phrases used in calls);

semantics (the meanings of words and phrases);

■ syntax (how words are ordered or combined to make a meaningful call);

■ pragmatics (how a call relates to the real situation or activity in which it is transmitted).

In our area of study, verbal communication occurs not just in radio communication but also in side meetings, working visits, briefings and debriefings, pilot training courses for collaborative actions with strategic partners, and other settings. As a result, it is equally important to be aware of the cultural quirks of the people you are speaking with, to adhere to the state's cultural norms and values, to use appropriate forms of address, to understand military grades and their equivalents in English and American, etc.

People who operate airplanes on the ground employ gestures, more especially nonverbal communication, to guide the aircraft's movement using their arms and body posture (Fig. 1). All air traffic users, military or civilian, use and recognize the reference

system since it is standardized.



Figure 1: Marshalling signals (http://civilaviationindia.blogspot. com/2011/09/marshalling-aircraft-signals.html)

There are no other examples of nonverbal communication in standardized aviation language outside of this system. However, in terms of professional relationships, pilots taking part in international missions need to be mindful of the cultural differences of their cooperating colleagues as well as the possibility that some nonverbal cues could be misconstrued or even objectionable to individuals from other cultural backgrounds. Gestures, proxemics, and eye contact are the most prevalent nonverbal communication manifestations that sociologists and anthropologists have studied for a long time. In certain cultures, it is considered impolite to look someone in the eye like in the Japanese case, in others, it is customary to touch the person you are addressing like in Asian countries (Tan, 2024); in certain regions of the world, specific gestures made by shifting the positions of the hand, fingers, palm, convey different messages according to different codes of meaning (Kern, n.d.).

In the year 2023, I had the opportunity to be involved in the Erasmus+ program in my Air Force Academy, and I had the chance to be the coordinator of the team from Romania. The project started in October and lasted for approximately three months. The countries involved in the International Air Force Semester and the partners of Romania also, were Bulgaria, Greece, Poland, and Portugal. This experience made me think about how reference: the abbreviation of the rank of Lieutenant different cultures can react to usual gestures and things Colonel is, in aviation, LtCol, and not LTC); we do by instinct, but for my international colleagues correct use, or, where appropriate, avoidance of the it can have another meaning and at the first view this use of personal pronouns and replacement of nouns by may be something good, but in most cases, this may pronouns (the English way of directly addressing anyone be inappropriate. For example, a Greek person would by using the personal pronoun you may be perceived consider it highly offensive to show someone their open as impolite, and even aggressive, by people from other palm, even if they are merely indicating the number five. cultural backgrounds); However, if the palm is turned towards the speaker, it ■ avoiding the use of the passive voice in military indicates a neutral gesture that could be interpreted as reports (in the case of passive voice, the action is made the number five. In aviation we can show by using our by someone else for the subject of the sentence, which fingers how readable you are on the radio station, using does not comply with the military rules specifying that a scale from one to five. In Greek culture, a gesture like the order is executed by the designated person). this can be seen as rude at first, because they can see this As far as our field of observation is concerned, as *moutza*, which is a highly insulting gesture. Another written communication comprises a wide range of types gesture can be thumbs up, which in aviation we use for of messages, for the transmission of which technology transmitting: "All clear!", but in the normal use of Greeks and emblems, or graphic signs, contribute. There are also this is something impolite (Owen, 2024). In the realm of special situations, in which the "message" is interpreted aviation, verbal communication and certain nonverbal as written, even when there is no text in the message, forms of communication are inextricably linked to the but only graphic representations that are decoded by cultural norms of the people who utilize them. Radio receivers, based on the aforementioned restricted code. communication is the lone exception, although even The decoding of the message is always the same for in this case, cultural cues reveal information about the pilots, as it is established internationally. Among the transmitter. most commonly used forms of graphic messages we can include:

Communication through Written Messages and Emblems

n the military and, of course, in military aviation, written communication is realized by abiding by a strict set of rules for documents (development, preparation, and dissemination). The guidelines must be followed by all participants in international and multinational missions. Written messages frequently include graphic insignia and/or adhere to the same rules as spoken communication, with the exception of phonetic aspects.

For documents that do not technically connect to aeronautical activity, such as military reports and official information on a state of affairs, issuers must master and use specific characteristics of English usage, in writing. Among the most relevant, we can list:

■ correct, standardized completion of military ranks (abbreviated or in their full form, if provided in the completion instructions). There are situations in which military ranks are incorrectly used, by translation into English: e.g., to Romanian pilots, the rank of a general in command of an Air Flotilla (a small fleet of airships), corresponds to an Air Flotilla General not to a Brigadier General, but such a rank does not appear in any NATO

4-22	Taxiway/Runway Hold Position: Hold short of runway on taxiway
26-8	Runway/Runway Hold Position: Hold short of intersecting runway
8-APCH	Runway Approach Hold Position: Hold short of aircraft on approach
ILS	ILS Critical Area Hold Position: Hold short of ILS approach critical area
Θ	No Entry: Identifies paved areas where aircraft entry is prohibited
В	Taxiway Location: Identifies taxiway on which aircraft is located
22	Runway Location: Identifies runway on which aircraft is located
4	Runway Distance Remaining Provides remaining runway length in 1,000 feet increments
	Runway Safety Area/Obstacle Free Zone Boundary: Exit boundary of runway protected areas

A. RUNWAY SIGNS AND MARKINGS;



Figure 2: Runway signs (https://encrypted-tbn0.gstatic.com/ images?q=tbn:ANd9GcQ2D5CwtDXoRPRYh sXpKJ7H7m3B-fRtfLOHIP6PnzFQ&s)



Displaced Thresholds

Temporary

Permanent

Taxi & Takeoff, but not Landing

Stopway Overun Only



Figure 3: Runway markings (https://www.flygo-aviation.com/pplchallenge/explanations/air-law/)

B. LIGHTS:



ALSF-Approach light system with sequenced flashing lights

SSALR-Simplified short approach light system with runway alignment indicator light

MALSR-Medium intensity approach light system with runway alignment indicator lights REIL—Runway end identification lights (rapid identification of the ends of the runway)

MALSF-Medium intensity approach light system with sequenced flashing lights (and runway alignmen onal approach light system

Figure 4: Lights (https://www.askpilot.info/2020/06/approach*lighting-systems-als.html*)

C. LIGHT SIGNALS;



Figure 5: Light signals (https://www.aviationio.com/?p=569)

D. ONBOARD GAUGES (WHOSE DISPLAY SHOWS CODED INFORMATION RAPIDLY)



Figure 6: Board gauge (https://www.aircraftsystemstech.com/2017/05/ vor-navigation-system.html)

E. OTHER GAUGES COMBINING GRAPHIC **TEXT WITH CONVENTIONAL SIGNS (GPS,** RADAR, ETC.)

These examples represent an important part of every pilot life, and they are very common in this domain. Actually, they can show vital aspects about position on the airport, landing path and distances to the runway, the position of another aircraft by your position and some navigation facilities. Every pilot must know all of them types of pilots.

Conclusion

With this article I tried to show a respectful and even more, be they either civilian or military, because and representative area where things work mostly well there are airports (e.g.: LROP) which are used by both in aviation. Even if this had a huge development in conflictual periods, they have their importance as well. I presented the beginnings of aviation, modern aviation and aeronautical communications, the problems of communication and culture, solutions such as trying to In conclusion, aviation is like we know it today find a common point of view and having a standardized because every nation that took part in this process set of rules. I discussed both military and civil parts, which contributed to it. From the beginning, with kites, until the are interconnected, some types of verbal and nonverbal present day with airplanes of the 5th generation, one thing communications and some perspective differences. I had the chance to share a personal input on this work and I remained constant, and that is the humans with their eves described everything through my point of view but based every time on the sky. Communication between humans evolves constantly, day by day, and indeed in the aviation only on real facts.

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domain we need to find constant solutions for the new needs of the society and make every word or gesture really mean something. Sometimes in this industry the hard part is not represented by a formula, but by the human part. The diversity in every domain represents a proper way for ideas to be born, but the right ones appear when they intersect the same goal. Yes, it is true that all of us represent different types of people and we can find ourselves in a competition, but the most important subject needs to remain the humans' lives, and their quality.